

# GENERAL TERMS AND CONDITIONS (GTC)

## for the use of the Repmen App service

Effective from: 3 July 2026, until revocation / amendment

This is a courtesy English translation of the Hungarian General Terms and Conditions (Általános Szerződési Feltételek). In the event of any discrepancy, the Hungarian version shall prevail.

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## 1. Details of the Service Provider

| Item                | Details                                                                                                                                                                                                                                                                 |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Trade name          | Repmen App                                                                                                                                                                                                                                                              |
| Company / name      | Visontai Barnabás Péter, sole trader (E.V.)                                                                                                                                                                                                                             |
| Registered seat     | 1038 Budapest, Gyöngyvirág utca 61.                                                                                                                                                                                                                                     |
| Mailing address     | 1038 Budapest, Gyöngyvirág utca 61.                                                                                                                                                                                                                                     |
| Registration number | 59340559                                                                                                                                                                                                                                                                |
| Tax number          | 90188013-1-41                                                                                                                                                                                                                                                           |
| Representative      | Visontai Barnabás                                                                                                                                                                                                                                                       |
| E-mail              | hello@repmen.hu                                                                                                                                                                                                                                                         |
| Phone               | +36 20 989 9762                                                                                                                                                                                                                                                         |
| Website             | <a href="https://app.repmen.hu">https://app.repmen.hu</a> and<br><a href="https://repmen.hu">https://repmen.hu</a>                                                                                                                                                      |
| Hosting provider    | Name: Rackhost Zrt. — Seat: 6722 Szeged,<br>Tisza Lajos körút 41. — Company reg. no.: 06-<br>10-000489 — Tax no.: 25333572-2-06 — E-<br>mail: <a href="mailto:info@rackhost.hu">info@rackhost.hu</a> — Website:<br><a href="http://www.rackhost.hu">www.rackhost.hu</a> |

Hereinafter: **Service Provider**.

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## 2. Definitions

- **Service:** the online reputation management application named Repmen App, available on the [app.repmen.hu](https://app.repmen.hu) website, and its related services.
- **User / Subscriber:** the business organisation (company) that uses the Service following registration. The Service is intended primarily for business (B2B) use.
- **Registration:** the creation of an account required to use the Service on the [app.repmen.hu](https://app.repmen.hu) website.
- **Trial period:** the free-of-charge period calculated from registration (see Section 6.1).

- **Billing period:** the consecutive 4-week (28-day) payment cycles following the expiry of the Trial period.
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### 3. Scope and acceptance of the GTC

3.1. These GTC set out the terms of the contract concluded between the Service Provider and the User for the use of the Service.

3.2. By registering and using the Service, the User declares that they have read these GTC and accept their provisions as binding.

3.3. The Service Provider is entitled to amend the GTC unilaterally. The Service Provider shall notify the User of any amendment at least 15 days before its entry into force, by e-mail or through the application. If the User does not accept the amendment, they may terminate the contract before its entry into force.

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### 4. Subject and description of the Service

4.1. Through the Repmen App application, the Service Provider provides an online reputation management service, within the framework of which it enables the collection, display and management of the reviews, opinions and profile data belonging to the User's connected business accounts (in particular Google Business Profile and Facebook Page), and supports responding to them.

4.2. To use the Service, following registration the User may — at their discretion — connect their Google and/or Facebook account via social login. The User warrants that they are entitled to process the data of the accounts and business profiles connected in this way, and that they hold the authorisation required for such connection.

4.3. The Service is accessible over the internet, on the app.repmen.hu website, using valid login credentials.

4.4. The Service Provider strives to ensure continuous, high availability, but accepts no liability for any downtime occurring for reasons beyond its control (e.g. internet service provider failure, unavailability of the Google/Facebook API, force majeure, maintenance).

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### 5. Registration, conclusion of the contract

5.1. Registration is a precondition for using the Service, during which the User provides the following data: company name, name of the company's representative, phone number, e-mail address, and creates a password for the app.repmen.hu website.

5.2. The User is responsible for the accuracy and up-to-date nature of the data provided, as well as for the secure handling of their login credentials (in particular the password).

5.3. The contract is concluded electronically upon successful registration. The contract does not qualify as a contract put in writing; the Service Provider does not file it and it is not subsequently accessible. The language of the contract is Hungarian.

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## 6. Fees and payment terms

6.1. **Free trial period.** For 4 weeks (28 days) calculated from registration, the Service may be used free of charge.

6.2. **Subscription fee.** After the expiry of the trial period, use of the Service is subject to a fee. The fee is HUF 8,000 + VAT every 4 weeks (every 28 days).

6.3. **Method and deadline of payment.** The User pays the fee by bank transfer, within 3 (three) business days following the start of each 4-week billing period.

### 6.4. Billing / transfer details:

| Item                | Details                            |
|---------------------|------------------------------------|
| Beneficiary name    | Visontai Barnabás Péter            |
| Bank account number | 11600006-00000000-99383301         |
| IBAN                | HU17 1160 0006 0000 0000 9938 3301 |
| SWIFT / BIC         | GIBAHUHB                           |
| Bank name           | ERSTE                              |
| Payment reference   | company name                       |

6.5. **Invoice.** The Service Provider issues an electronic invoice for the fee in accordance with the applicable legislation and sends it to the e-mail address provided by the User during registration.

6.6. **Late payment.** In the event of late payment, the Service Provider is entitled to charge default interest applicable to contracts between businesses in accordance with the Hungarian Civil Code, as well as the flat-rate recovery cost (the HUF equivalent of forty euros) pursuant to Act IX of 2016 on the Flat-Rate Recovery Cost, and to restrict or suspend access to the Service until the fee is settled. A payment delay exceeding 10 days may serve as grounds for termination of the contract by the Service Provider.

6.7. **Fee amendment.** The Service Provider is entitled to amend the fee; it shall notify the User of this before entry into force, in accordance with Section 3.3.

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## 7. Rights and obligations of the Parties

7.1. The Service Provider undertakes to provide the Service in accordance with these GTC.

7.2. The User undertakes to pay the fee on time, to use the Service as intended, and not to use the Service in any manner that violates the law.

7.3. The User is not entitled to transfer their login credentials to any third party; the User is liable for any damage arising from misuse of such credentials.

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## 8. Liability

8.1. The Service Provider provides the Service “as is” and is liable within the limits of the applicable legislation.

8.2. The Service Provider is not liable for any damage arising from incorrect or incomplete data provided by the User, nor for any faults occurring on the User’s device or internet connection.

8.3. The Service Provider’s liability — with the exception of liability for breach of contract caused intentionally or causing harm to human life, physical integrity or health — is limited to no more than the amount of the fee paid by the User in the given billing period.

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## 9. Term and termination of the contract

9.1. The contract is concluded for an indefinite term.

9.2. **Termination by the User.** The User may terminate the contract at any time, without giving reasons, by a written declaration sent by e-mail to: hello@repmen.hu. The termination takes effect at the end of the current billing period; the fee already paid is not refundable, unless otherwise provided by law.

9.3. **Termination by the Service Provider.** The Service Provider is entitled to terminate the contract, in particular in the event of a serious or repeated breach of the GTC, or of late payment (Section 6.6).

9.4. **Right of withdrawal/termination.** Since the Service is provided primarily to business organisations (companies) as a business (B2B) service, the 14-day right of withdrawal available to consumers does not, as a general rule, apply. If the User qualifies as a consumer, the Service Provider shall provide separate information on the right of withdrawal/termination to which they are entitled.

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## 10. Complaint handling

10.1. The User may submit any complaint concerning the Service to the e-mail address hello@repmen.hu or by phone at +36 20 989 9762.

10.2. The Service Provider investigates the complaint and provides a substantive response to it within 30 days.

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## 11. Data protection

11.1. The rules on the processing of personal data are set out in the separate Privacy Policy, available on the [app.repmen.hu](http://app.repmen.hu) website.

11.2. By registering, the User acknowledges the contents of the Privacy Policy.

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## 12. Miscellaneous and final provisions

12.1. In matters not regulated by these GTC, Hungarian law shall apply, in particular Act V of 2013 on the Civil Code and Act CVIII of 2001 on Electronic Commerce Services.

12.2. The Parties intend to settle any disputes arising from the contract primarily by negotiation; failing this, the Hungarian court with competence and jurisdiction shall proceed.

12.3. If any provision of the GTC becomes invalid, this shall not affect the validity of the remaining provisions.

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Drawn up in: Budapest, 3 July 2026

**Visontai Barnabás Péter E.V. — Repmen App**